



How to File a Complaint

Anyone can file a complaint against North Fork Community Paramedicine without retaliation.

Complaint forms can be obtained by:

1. Asking your provider
2. Online: <https://northforkems.com/community-paramedicine/>
3. Calling 970-872-9111

You can submit your complaint:

1. By email: cp@nfems.com
2. In person at: 110 E. Hotchkiss Avenue
Hotchkiss, Colorado
81419
3. By mail: North Fork EMS
c/o NFCP
P.O. Box 687
Hotchkiss, Colorado
81419

Complaints can be filed anonymously, and all complaints will be investigated equally. However, we will only be able to follow up with you if we have your name and contact information.

Anyone can file a complaint with Colorado Department of Health and Environment concerning:

- Quality of care.
- Patient/resident rights.
- Building and equipment safety.

You can file a complaint here:

Website: <https://cdphe.colorado.gov/health-facilities-complaints>

Phone Number: 1-800-842-8826

Complaints against the medical director should be made in writing to the Colorado Medical Board, the Colorado Board of Nursing OR the Colorado Department of Health and Environment.